



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Iowa Medicaid Enterprise

Notification Date: August 6, 2013

To: Pharmacy Providers

From: Iowa Medicaid Enterprise (IME)

Effective Date: August 11, 2013

Subject: IME Point of Sale (POS) Maintenance

Due to scheduled system maintenance, the IME POS system will be unavailable on Sunday, August 11, 2013, from 5:00 a.m. to 11:00 a.m. CST. Pharmacy claims will not be adjudicated during this time. Pharmacy claims may be submitted after 11:00 a.m. CST on Sunday, August 11, 2013. We apologize for any inconvenience this may cause.

The IME would like to thank all Iowa Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 877-463-7671 or 515-256-4608 locally in Des Moines.