

# Iowa Medicaid Enterprise

*Notification Date: September 28, 2015*

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**To:** Pharmacy Providers

**From:** Iowa Medicaid Enterprise (IME)

**Effective Date:** September 29, 2015 – September 30, 2015

**Time:** 11:59 p.m. – 2:00 a.m.

**Subject:** IME Point of Sale (POS) Switch Maintenance Window

Due to scheduled system maintenance, the IME POS system will be unavailable on Tuesday, September 29, 2015 through Wednesday September 30, 2015, from 11:59 p.m. to 2:00 a.m. CDT. Pharmacy claims will not be adjudicated during this time. Pharmacy claims may be submitted after 2:00 a.m. CDT on Wednesday, September 30, 2015. We apologize for any inconvenience this may cause.

The IME would like to thank all Iowa Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 877-463-7671 or 515-256-4608 locally in Des Moines.